



QUALITY POLICY

01.09.2025

GRC-QP-001

GRECAN NATURAL MEDICINE SA is an organization that is fully committed to the application of quality as a system of work. From the very beginning, it has been looking for new and revolutionary solutions in the field of medical cannabis production. The high level of quality management system, environment and safety and health at work is the foundation of the operation and continuous improvement of the organization.

The primary goal of the organization is to meet the needs of customers and their expectations by offering quality products. Quality management system, environment and safety and health at work is continuously monitored and promoted in order to meet the policy and goals of the organization.

The goals of GRECAN NATURAL MEDICINE SA are:

- *Continuous improvement, control and monitoring of the quality of services in accordance with the expectations of our customers, legal requirements and world trends in the production of medical cannabis,*
- *Protection of the working environment and preservation of resources and investments of the best possible way,*
- *Continuous cooperation with suppliers, customers and contractors and compliance with the prescribed national and international standards and internal norms for production of quality herbal product,*
- *Setting and achieving high goals and standards that will positively reflect the image of the company,*
- *Meeting the requirements of the Legislation,*
- *Creating a business system of quality oriented to the market and customers,*
- *Adjusting and analyzing the needs of the market in order to improve and strengthen the image of the company,*
- *Taking corrective measures to continuously improve the quality of work,*

- *Identifying and eliminating all risks and shortcomings that can lead to loss of customer confidence and reduced profits,*
- *Continuous training and education of employees as a basic pillar of the system for quality, environment and safety and health at work,*
- *Minimizing the discharge of waste materials into the environment and air emissions, with pollution control, and where possible reduction, recycling and reuse of waste,*
- *Continuous cooperation with competent organizations and institutions for protection, improvement and development of the environment,*
- *Development of new production technologies in accordance with the highest world standards that minimize the negative impact on the environment,*
- *Our company policy is to perform the work in the safest way in accordance with world standards applied in the production of medicinal herbs,*
- *Identify any potential hazards to the safety of workers,*
- *Constant commitment of our team that is in charge of safe to monitor all processes in the operation of the place where the works are performed,*
- *We are committed to regular inspections to identify any deficiencies in operational safety and eliminate any potential accident,*
- *Maintenance and continuous improvement of established quality systems, environment and safety and health at work, according to the requirements of the international norms ISO 9001: 2015, ISO 14001: 2015 and ISO 45001: 2018 GACP standard and GMP standards.*

The Managing Director

Vonta Martha